



Market Surveillance in Turkey 'situation report'



General Remarks (1)

Structure:

- Market Surveillance is organized parallel to the ministries
- There are little or no transverse links between the various inspection bodies of different MS authorities.
- Overall coordination among MS activities is weak.
- Policy on MS objectives is determined by central authorities
(regional authorities seems to have less influence.)



General Remarks (2)

Personnel:

- Most Inspectors do their job on part-time base. They have a number of other duties
- The average training level is high. In service training is organized very well.
- The interviewed inspectors shown a high motivation
- A lot of questions are asked about there legal status.
(ID card)



General Remarks (3)

Budget:

- In general MS activities are centrally financed (state-budget)
- No concrete relation between budget and activities. (number of inspections or other operations).
- No concrete information about the money that is spend on MS activities.
- No special budget for MS activities.
- It is difficult to spend money to private organizations for research on samples, because of the PPA.
- There seems to be a structural lack of budget for equipment (cars and notebooks)



Bodies involved in (elements) of market surveillance

	Central	Provincial	Regional
Ministry of Labour and Social Security	X	X	
❖ Personal Protection Equipment	X	X	X
❖ Ankara reg.lab. for occup. Health & labour		X	
Ministry of Health	X	X	
❖ Directorate of Food and Environmental Control	X	X	
❖ Directorate Curative Services	X	X	
❖ Directorate for Farmac and Cosmetics	X	X	
❖ Directorate for Primary Health Care (deterg)	X	X	
❖ Department of EU-coordination	X		
❖ Hygiene Centre Headquarters	X		X (4)



Bodies involved in (elements) of market surveillance

Body	Central	Provincial	Regional
Ministry of Agricultural and Rural Affairs ❖ Department of Agricultural Machinery ❖ Department for certification of agr. Chem. & mach.	X X X	X (81)	
Ministry of Industry and Trade ❖ General Directorate of EU Coordination ❖ General Directorate of Industry ❖ Directorate of Consumer Competition ❖ Directorate General Measurements and Stand.	X X X X X	X X (81) X X	
Ministry of Public Works and Settlements	X	X	
Ministry of Culture and Tourism	X		



Bodies involved in (elements) of market surveillance

Body	Central	Provincial	Regional
Ministry of Environment and Forestry	X	X	
Ministry of Transport	X		
❖ Telecom Agency	X		X (7)
❖ Department for Technical Reg. And Stand	X		X (7)
Undersecretary for Marine Affairs	X		X (7)
Undersecretary of Foreign Trade	X	X	
❖ Directorate General for Standardisation of For. Tr.	X		X (8) ¹
Tobacco & Alcohol Authority	X	X (1)	
Energy Market Regulatory Authority	X		

¹+46 units for export and import control



Notified Bodies:

- ❖ Turkish Standard Institute
- ❖ Council of Quality and Environment
- ❖ Turkish Lloyd

❖ Other stakeholders:

- ❖ Chamber of Commerce and Industry (TOBB)
- ❖ Federation of Consumer Associations (TUDEF)



Bodies involved in (elements) of market surveillance

Body	staff	Staff MS
Ministry of Labour and Social Security		
❖ Personal Protection Equipment	94	13
❖ Ankara / reg. lab. for occup. Health & Labour	100	5 ²
❖ Istanbul / reg. lab. for occup. Health & Labour	?	4
❖ Kayseri / reg. Directorate	23	0 ³

² MS surveillance activities will be developed in the next period. Training activities are scheduled.

³ In case of accidents, inspectors of the Ankara office do the investigation. ('inspector-sharing')



Bodies involved in (elements) of market surveillance

Body	staff	staff MS
Ministry of Health		
❖ Directorate Curative Services (on toys)	3	0 (81) ⁴
❖ Directorate for Farmac and Cosmetics	9	0 (81) ⁵
❖ Directorate for Primary Health Care (deterg)	5	0 ⁶
❖ Department of EU coordination	20	3 (partly)
❖ Hygiene Centre Headquarters	14	14

⁴ Every province has two trained officers for MS

⁵ When nessecary the provincial departments are asked to carry out MS-activities. 1 FTE in each province is available for that purpose.

⁶ When nessecary the provincial departments are asked to carry out specific MS-activities.



Bodies involved in (elements) of market surveillance

Body	staff	Inspectors MS
Ministry of Health		
❖ Min. of Health / Erzurum	223	45 ⁷
❖ Min. of Health / Istanbul	35	18 ⁸
❖ Min. of Health / Ankara	700	10 ⁹
❖ Min. of Health / Diyarbakir		2 ¹⁰

⁷ The MS-activities are related to toys, cosmetics and detergents. (2% of available time)

⁸ MS: on every field 3 fte (toys, cosmetics, detergents, drugrelated chemicals, food, medical devices)

⁹ 10 Persons do spend 10% of their time to MS-activities

¹⁰ MS-activities are related to toys, detergents and cosmetics. In total max. 0,5 fte.



Bodies involved in (elements) of market surveillance

Body	staff	Inspectors MS
Ministry of Agricultural and Rural Affairs		
❖ Department of Agricultural Machinery	95	0
❖ Department for certification of agr. Chem. & mach.	5 ¹¹	0
❖ MARA / Erzurum	389	86
❖ MARA / Istanbul	500	(not clear)
❖ MARA / Ankara	900	12 / 25
❖ MARA / Diyarbakir	500	2 ¹²

¹¹ Beside the limited staff, the department works together with 3 labs for chemicals and 1 testcenter for machinery. Also they have a close cooperation with 5 university labs.

¹² MS is only related to chemicals



Bodies involved in (elements) of market surveillance

Body	staff	Inspectors MS
Ministry of Industry and Trade		
❖ General Directorate for EU Coordination	Indirectly	
❖ General Directorate for Industry	2	500 ¹³
❖ General Directorate for Protection of Consumer and Competition	27	9 ¹⁴
❖ General Directorate for Measurements and Stand	60	60

¹³ In total there are 500 fte's for MIT in the regions. Approximately 50% of their time is spend on MS-activities

¹⁴ MIT has 500 fte's in the provinces. They are available on demand for MS-activities.

¹⁵ 11 FTE's partly for consumer complaints, 19 fte's on full-time base for MS.



Bodies involved in (elements) of market surveillance

Body	staff	Inspectors MS
Ministry of Industry and Trade		
❖ MIT / Istanbul	160	48 ¹⁶
❖ MIT / Trabzon	30	9
❖ MIT / Antalya	45	12 ¹⁷
❖ MIT / Ankara	92	32 ¹⁸
❖ MIT / Kayseri	24	8
❖ MIT / Diyarbakir	20	9 ¹⁹
❖ MIT / Erzurum	21	6
MIT / Izmir	96	30 ¹⁵

¹⁵ 11 FTE's partly for consumer complaints, 19 fte's on full-time base for MS.

¹⁶ Partly available for MS ¹⁷ On partly base

¹⁸ On partly base, probably in total 18 fte for MS-activities

¹⁹ 4 fte are dealing with consumer complaints. The remaining 5 fte do MS-activities for only 20% of their time.



Bodies involved in (elements) of market surveillance

Body	Staff	Inspectors MS
Ministry of Public Works and Settlements	20 ²⁰	400 ²¹
❖ Istanbul / Regional Directorate	295	12 ²²
❖ Antalya / Regional Directorate	160	8
❖ Kayseri / Provincial Directorate	113	60
Ministry of Culture and Tourism	2 ²³	
Ministry of Environment and Forestry	7	200 ²⁴

²⁰ 7 fte's for MS.

²¹ These fte's do the MS-activities in the 81 provinces. MS is focussed on construction materials.

²² MS is related to construction materials. In the next future the number of MS-inspectors will be increased.

²³ For enforcement and surveillance they are depending on other institutions, like police and customs.



Bodies involved in (elements) of market surveillance

Body	Staff	Inspectors MS
Ministry of Environment and Forestry ❖ Ankara / Provincial Directorate	7 60	200 ²⁴ 6 ²⁵
Ministry of Transportation	1 ²⁶	
Undersecretary for Marine Affairs ❖ Trabzon / Undersecr. For Marine Affairs ❖ Antalya / Undersecr. For Marine Affairs	80 65 13 (?)	Reg. 33 2
Ankara / Telecom Agency Izmir / Telecom Agency	34 29	4 17
Department for Technical Reg. And Stand.	47	31 ²⁷

²⁴ Only environmental inspections, no market surveillance

²⁵ MS-activities for only 5% of their time

²⁶ Only an observation role in the advisory board. No executive MS-tasks

²⁷ Out of the 31 fte are 15 fte directly involved in MS. 8 fte work on legislation, 9 fte do have lab-duties



Bodies involved with (elements) of consumer protection

Body	staff	Inspectors MS
Undersecretary of Foreign Trade		
❖ Directorate General for Standardisation of For.Tr.	190	180 ²⁸
❖ UFT / Istanbul	60	33
❖ UFT / Trabzon	26	6
❖ UFT / Izmir	117	52 ²⁹
Tobacco & Alcohol Authority	103	39
Energy Market Regulatory Authority	34	28 ³¹

²⁸ 10 fte work on central level for legislation and coordination, 180 fte work on importcontrols (50) and exportcontrols (130)

²⁹ 9 fte do the importcontrols

³¹ The EMRA does not do the inspections. They train more than 1000 inspectors of other institutions (police, gendarme, coastguard and MIT).



Points of attention

- More attention for the executive side of Market Surveillance
- Market Surveillance Activities specified in Budget Terms
- Coordination between the different MS activities is needed
- Legal visibility for the Inspectors is needed

Finally:

- **There is a lot of effectiveness to gain (with the same means)!**



Any
Questions?